



Golders Hill Park, accessible car park survey results

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Preamble

Idacs certifies that it has carried out the work with due care and diligence to its best belief and knowledge based on the information available. Thus, any reliance placed on the advice and/or information given in this document should be considered in the light of the information available and/or accessible at the time of inspection.

IDACS (UK) Ltd 2019

Document History

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| 30/08/19 | 00 | JM | MM | 1 st draft for client comments |
| 03/09/19 | 01 | JM | MM | Amended to include survey start date. |
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1.0 Introduction

1.1 Context

Hampstead Heath's Golders Hill Park has a small car park, for the use of disabled people only. At present the facility is open Monday to Friday during park opening hours and closed at the weekends. We understand that the facility is not opened on a weekend as a result of safety concerns following a previous fatality on site. In essence, we are advised that the demand for parking and pedestrian access at weekends is such that it causes traffic issues and presents excessive safety risks which prevent the parking facility from being freely accessible on a weekend.

In addition to the safety concerns at the weekend, there are concerns that weekday use of the facility is oversubscribed/abused leading to a poor and uncertain experience for users.

The Open Spaces Team, who manage the park, have a desire to open the parking facility at weekends to increase access to the park for disabled people. Therefore a survey of existing users was undertaken to collate feedback from users about their current experience and opinions on extending operation into the weekend and / or providing controlled access.

1.2 Methodology

A draft questionnaire was produced by idacs (UK) Ltd. which was then developed by the City of London's Open Spaces Team. The survey was converted into an online format, known as 'survey monkey' and hardcopy versions were made available by post on request or from within the café at Golders Hill Park.

Posters were displayed on site at the car park to advise users of the consultation, providing a website address for the online survey, a telephone number to request a copy by post and to advise hard copy was available in the café. The survey was also promoted through the City of London Corporation Hampstead Heath Facebook and Twitter feeds.

The survey period ran from 19th April 2019 to the 18th July 2019.

Appendix A contains the hardcopy responses. Appendix B contains the online survey responses.

2.0 Summary of survey results

Overall response and data issues

There were 28 respondents to the online survey and 14 hardcopy responses provided. The total responses to the survey was therefore was 42 which is a relatively low response.

It is important to note that whilst 42 responses were received, a number of users chose not to answer all questions and effectively skipped some questions. In addition a number of questions permitted multiple responses. For these reasons the responses should not necessarily add up to 100%. Further details on this is provided where relevant in the discussion of the results for each question.

It was noted that there are some discrepancies between the questions provided on the hardcopy and online versions, namely the availability of 'other' options. This is raised within each relevant question that follows.

Q1 Do you currently use the Golders Hill Park accessible car park?

Out of a possible 42 responses to the survey, 40 responses were received for this question.

1 online and 1 hardcopy respondents skipped the question.

Of the responses received to this question:

- 78% confirmed they currently use the access car park
- 22% confirmed they did not use the car park

This confirms that the survey did reach beyond the existing user group to an extent.

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply)

Out of a possible 42 responses to the survey, 36 respondents provided answers for this question. It did however permit multiple answers.

2 online and 4 hardcopy respondents skipped the question.

Of the 36 responses received to this question:

- 59% of respondents were companions of blue badge holders
- 35% were blue badge holders
- 3% used the facility for collection or drop off of a disabled person

- 3% responded using 'other'.

As would be expected, this means that 97% of the responses came from disabled people or the companions (carers/family members etc).

Q3 How often do you use the Golders Hill Park accessible car park?

Out of a possible 42 responses to the survey, 35 respondents provided answers for this question.

2 online and 5 hardcopy respondents skipped the question.

Of the 35 responses received to this question:

- 9% responded daily
- 23% responded 2 or 3 times a week
- 26% responded 2 or 3 times a fortnight
- 23% responded 2 or 3 times a month
- 20% responded 'other' (however the hardcopy didn't provide this option)

From these responses it can be seen 80% of respondents visit the car park several times a month, with 32% visiting more than once a week.

Q4 On which days do you usually use Golders Hill Park accessible car park? (please tick all that apply)

Out of a possible 42 responses to the survey, 32 respondents provided answers for this question.

5 online and 5 hardcopy respondents skipped the question.

Of the 32 responses received to this question:

- 81% used the facility on Monday
- 78% used the facilities on Tuesday
- 78% used the facilities on Wednesday
- 81% used the facilities on Thursdays
- 81% used the facilities on Fridays

From these responses it can be that usage is spread reasonably evenly throughout the week.

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply)

Out of a possible 42 responses to the survey, 33 respondents provided answers for this question.

4 online and 5 hardcopy respondents skipped the question.

Of the 33 responses received to this question:

- 58% used the facility in the morning
- 39% used the facility at lunchtime
- 79% used the facility in the afternoon
- 18% used the facility in the evening
- 6% responded using 'other'

From these responses it can be seen that there is widespread use throughout the day, peaking in the afternoon and reducing in the evening.

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply)

Out of a possible 42 responses to the survey, 33 respondents provided answers for this question.

4 online and 5 hardcopy respondents skipped the question.

Of the 33 responses received to this question:

- 18% used the facility for less than 1 hr
- 58% used the facility for between 1 and 2hrs
- 18% used the facility for 2 to 4 hrs
- 3% used the facility for 4-6hrs
- 6% responded using 'other'

From these responses it can be seen that most users visit for between 1 and 2hrs and few users stay longer than 4hrs.

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply)

Out of a possible 42 responses to the survey, 33 respondents provided answers for this question.

4 online and 5 hardcopy respondents skipped the question.

Of the 33 responses received to this question:

- 61% used the facility in Spring
- 61% used the facility in Summer
- 55% used the facility in Autumn
- 33% used the facility in Winter
- 48% used the facility all year round (however the hardcopy didn't provide this option)

From these responses it can be seen that there is widespread use throughout the seasons, with almost half of all users appearing to use the facility throughout the year (despite the lack of such option on the hardcopy version).

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply)

Out of a possible 42 responses to the survey, 34 respondents provided answers for this question.

4 online and 4 hardcopy respondents skipped the question.

Of the 34 responses received to this question:

- 97% for visiting Golders Hill Park
- 15% for accessing Hampstead
- 21% for Accessing the Hill Garden and
- 82% visiting Golders Hill Café
- 56% visiting the Gardens
- 32% visiting the Zoo or Butterfly House
- 47% meeting friends and family
- 9% visiting the playground
- 12% advised 'other'

From these responses it can be seen many respondents have several purposes for using the facility, the majority (82%) use the café, over half (56%) visit the gardens and nearly half (47%) are meeting friends and family.

12% responded with 'other' and comments included general walking, outdoor pursuits and getting older family members out for fresh air.

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park?

Out of a possible 42 responses to the survey, 37 respondents provided answers for this question.

3 online and 2 hardcopy respondents skipped the question.

Of the 37 responses received to this question:

- 43% advised the currently used alternatives facilities
- 57% advised they did not use alternative facilities

Neither version of the survey offered the respondent the chance to add any comments on this matter, however the hardcopy responses included the following comments:

“Only when space nearby”

“If I can’t get into the car park”

“Disabled bay at top of Hampstead Way”

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend?

Out of a possible 42 responses to the survey, 36 respondents provided answers for this question.

4 online and 2 hardcopy respondents skipped the question.

Of the 36 responses received to this question:

- 94% advised they would use the facility if it was open on a weekend
- 6% advised they would not use the facility if it was open on a weekend

This represents overwhelmingly positive response to the potential of opening the facility at weekends.

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park?

Out of a possible 42 responses to the survey, 34 respondents provided answers for this question.

4 online and 4 hardcopy respondents skipped the question.

Of the 34 responses received to this question:

- 56% responded that they did experience problems when using the facility
- 44% responded that they did not experience problems when using the facility

The responses are fairly evenly split.

Q12 What problems do you experience using Golders Hill Park accessible car park?

Out of a possible 42 responses to the survey, 24 respondents provided answers for this question.

10 online and 8 hardcopy respondents skipped the question.

Of the 24 responses received to this question the responses where:

- 94% Availability of parking spaces
- 17% Accessing the car park
- 8% Exiting the car park
- 42% Non-Blue Badge holders parking there
- 29% Queuing for parking spaces
- 13% Double parking restricting access or exit
- 8% Pedestrians and other Park users

The responses clearly indicate a lack of availability of spaces is an issues, however it is worth noting only 56% of respondents suggest they currently experience a problem accessing the facility (Q11), hence the high number of 'skipped' respondents to this question. The second most common responses was use of the bays be non-badge holders, suggesting an issue with monitoring/enforcement.

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Out of a possible 42 responses to the survey, 25 respondents provided answers for this question.

12 online and 5 hardcopy respondents skipped the question.

Of the 24 responses received to this question the responses where:

"More signs to the let pedestrians be aware"

"Build a separate entrance and exit for cars"

"Maybe clear signage for pedestrians to use walkways and beware of cars on weekends esp. on busy days. Also signs for cars to drive slowly and beware of pedestrians. At present park is out of bounds to my disabled mum on weekends as walking from another car parking spot further away isn't possible."

"Need to provide more blue badge spaces"

"Have someone check people have a blue badge in their car"

"Safe access?? – I didn't know there was a problem!"

"Special permit limited to those over 85 based on Barnet Residency"

"Should be open everyday for disabled blue badge holders"

"it would be welcomed to park inside the park at weekends, especially for my husband who has a blue badge. A code for blue badge holders accessing the car park for disabled blue badge holders might be a good idea"

"It works ok during the week so you should keep it open at weekends and holidays when it is much more difficult to park"

"Laying humps to slow down traffic. Putting in a barrier to keep pedestrians safe. I appreciate it will be difficult though and the park is already suffering from staff shortages to manage things."

"Install another pedestrian entrance from the street nearer cafe or other side of cafe. Or add a fence, ((maybe with a gate as a visual deterrent) between pedestrian walkway and car entrance."

"More enforcement. Especially at School times 2-3? Is there a demand at weekends? Would it be too busy to use the Parking? Ask for more Disabled bays outside the park. Lots of pedestrians to manoeuvre around? Ensure Coaches are not allowed or make them book at weekends. Enforcement is best. It will not be easy!"

"Will not be easy at weekends. Too much activity? Will need enforcement. Is there a demand?"

"I am not aware of any problems about safe access if you drive carefully. We rarely find the car park full though this might be a problem if it was open at weekends. We keep away then."

"Consider disabled spaces in part of what is now the staff yard with access in along the existing delivery vehicle access off West Heath Avenue. Keep the existing disabled car parking provision but giving those who can walk a bit further a choice of an alternative parking location would take some of the pressure off. This would

reduce conflict with pedestrians also. You would need to rationalise the layout of the staff yard - do you really need the polly tunnel?"

"Like it the way it is!"

"To-date I don't have a problem."

"Widen pavement on the side"

"Someone at entry gate to help. Bigger entrance/exit Ice cream van not parked near entrance - can cause a crowd/running children & obstructing road view sometimes"

"as it is during the week"

"By paying the staff to open the car park and not penalising blue badge holders at weekends. I was shocked that there is NO disabled parking at weekends when families including disabled people gather to have fun."

There are a number of comments which seem unrelated to the question posed, however there are a number which suggest typical safety improvements such as signage, speed humps and further separation of entrances/routes for pedestrians.

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Out of a possible 42 responses to the survey, 28 respondents provided answers for this question.

10 online and 4 hardcopy respondents skipped the question.

Of the 28 responses received to this question the responses are set out below:

- 1) "my opinion – is phone only"
- 2) "not necessary"
- 3) "I am against"
- 4) "A good idea but not everyone is online and occasional visits would not be aware of this"
- 5) "Sounds too complicated, particularly for people who don't use mobile phones"

- 6) "not necessary if more space provided for blue badge holders, even if just outside the entrance"
- 7) "access scheme is good but not online booking as most visits spontaneous"
- 8) "I would not want electric gates or to use phone. I do not know sometimes when I am going to the park or could be a last minute decision. Do not have access to a online booking"
- 9) "totally cumbersome and unnecessary to impose restrictions on disabled and elderly people"
- 10) "with an old person you can't make forward arrangements. Depends on how my mother feels on the day, very last minute. Nobody wants permission at sunset Usually noon to 4pm is the more people want to visit."
- 11) "Yes, I think that would be a very good idea, and stop people who do not have blue badges taking advantage of parking in spaces which they are not allowed to do"
- 12) "could be ok"
- 13) "Quite complex and expensive to introduce. Is there a way of blue badge holders having to be buzzed in via an intercom system as used at Kenwood for access to the cafe area with blue badge?"
- 14) "Visiting park is a spontaneous activity and having to book in advance would be inconvenient as would electric gates if a card had to be used to activate. A user 'scheme could work but would have to be free and conditions fair. Number key pad access could work."
- 15) "Enforcement is best. Check the badge photo -make this part of your conditions of entry. Elderly people, electric gates? It will be dangerous."
- 16) "Electric gates not needed. An online system for older people will not work. What happens to those with blue badge but not registered? Occasional visitors?. Enforcement best. Insist on seeing the photo. Just keep the 2.45 to 4pm slot enforced to stop school parents?"
- 17) "I would regret this. I do not use a smart phone which I imagine might be needed. Maybe this is a generational thing. We are in our 70s"
- 18) "Registering in advance is too complicated and takes away the ability to just turn up and use the park like anyone else."
- 19) "This seems expensive and complicated."

- 20) "No"
- 21) "Doesn't allow spontaneity"
- 22) "Not a good idea. It would take too long to get in and out and also some handicapped people may have difficulties operating the system."
- 23) "This does not work if the blue badge holder is not a driver. My mother is blind and travels in different cars, online booking does not allow for this or a spontaneous visit"
- 24) "Good idea (as long as it works!)"
- 25) "This sounds good"
- 26) "Don't like this idea too complicated to book or phone in advance. Sometimes just come spontaneously / drop in as passing etc"
- 27) "Too complicated"
- 28) "Why can't you just open the gates and let people park without making it so difficult (oh silly me you want to CHARGE for the parking)"

The comments provided can be considered as either positive, negative or neutral. Whilst this is subjective in some instances we would consider comments 11, 24, 25 as clearly positive. Comments 2, 3, 5, 6, 8, 9, 10, 16, 17, 18, 19, 20, 21, 22, 23, 26, 28 are clearly negative. Comments 1, 4, 7, 12, 13, 14, 15 are largely neutral, or pose further questions about the detailed operation of a potential scheme.

Overall we would suggest the view is negative based on concerns around complexity, impact on spontaneity and the need to use the internet/smartphones.

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Out of a possible 42 responses to the survey, 29 respondents provided answers for this question.

11 online and 2 hardcopy respondents skipped the question.

Of the 29 responses received to this question the responses are set out below:

- 1) "Yes I do. This is blatant discrimination. The car park is only available (Monday to Friday) access must be available 7 days a week otherwise action is going to be taken legally!!"
- 2) "I think it should kept for disabled people only every day"
- 3) "It is very convenient, and helpful and as weekends get busy, the idea of having use of the car park at weekends is very helpful and less stressful."
- 4) "An excellent amenity especially for disabled people"
- 5) "I would like to use it at weekends"
- 6) "I think the car park should be just for disabled people & should be open at the weekends as this is probably the only time that people who are working can bring disabled friends and family."
- 7) "Our son is severely disabled and a bleu badge holder. He stays with us at weekends and we really like to take him to the Golders Hill Park so it really annoying not to be able to use the car park at weekends. Often difficult to find nearby parking spaces, even with a blue badge. It would be really good if we could use the accessible car park at weekends."
- 8) "There really are no enough spaces for blue badge holders – could have another four spaces if the space were better placed. Thank you for giving this survey. Very good idea."
- 9) "Yes – most definitely should be available at weekends."
- 10) "I am visually impaired and my husband has Parkinson's, however we do not qualify for a blue badge so we would love to use the car park and would be prepared to pay for it – PS. We think the park is a special area – gardens and other amenity really great."
- 11) "Get rid of that blasted hedge that stops me escorting my mother in a direct line to the café. At least allow a gap for a wheelchair. Provide access to Hill Garden from car park for disabled/elderly in wheelchairs. Create a path up a slope from gate to Golders Hill park to Hill Garden"
- 12) "Should be more disabled parking spaces nearby"
- 13) "Yes, I see several people that park there, sometimes early in the morning, who are not blue badge holders, but dog walkers taking their dogs for walk. Also the signage is very bad at the park, as people are not keeping their dogs on leads, and there are so many dog walkers allowing their dogs to run wild and do poos all over the place, which is upsetting when children roll on and play on the grass. Please put up more signage, Also by the step down to the pond there are

no hand rails, this is very dangerous in icy and wet weather, and could cause accidents, do you have public liability insurance to cover for accidents here. A hand rail would be personally a vital extra."

14) "keep it simple"

15) "Please patrol the car park and challenge misuse of blue badges to park. It is illegal after all but increasingly prevalent in London. My wife often walks the dog here in the morning and says she sees it all the time. It's very obvious but people just don't seem to care."

16) "It is disappointing we can't take disabled mother to park at the weekends. We have to avoid park at busy times of year knowing the car park is so small. Investing in a much bigger car park for disabled would be appreciated."

17) "Could there be another accessible park at the other end down the hill? And a small Cafe? Current system works for us." "We get enormous benefits from our easy access to Golders Hill Park in terms of moderate exercise, access to the open air and green space etc. This kind of facility reduces the risk of our becoming house bound as my wife health deteriorates and any obstacles to access, such as requiring the use of a smart phone, would risk damaging our quality of life. Please leave it as it is."

18) "Great park, well worth visiting."

19) "Usually find a space when we need it."

20) "It would be lovely, if it could be extended a little."

21) "Regrettably I think there needs to be more checking of correct usage of disabled car park. I saw a perfectly able women get off the bus then get into her parked car by the front of Golders Hill Park."

22) "Would welcome increase in parking spaces"

23) "Great we have it. Any chance of more spaces - but just as wide. Wider entry/exit opening?"

24) "Very helpful for those with limited mobility"

25) "That's the point it is not accessible to disabled people at weekends or bank holidays."

The comments provided in this section range from threat of legal action through to statements of how important and special the park is. There are some repeat issues which arise including the need for more accessible bays and better monitoring/enforcement of such as well as other accessibility concerns which should be considered.

3.0 Conclusions and next steps

More than 50% of respondents experience problems accessing the existing bays, with the largest reason stated as 'availability of bays' which appears, at least in part, to be as a result of misuse by non-badge holders. Regardless of weekend access, this matter should be considered further. Provision of additional bays would be beneficial as would increase monitoring/enforcement of the existing provision.

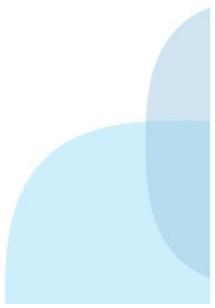
There is almost unanimous support for providing access to the parking facility on a weekend, with users expressing clear views about its importance for working families and the benefits for users. Views on how to achieve this safely are mixed. Some people are unaware of the existing problems and believe the gates should just be opened as they are in the week. There are some who acknowledge the potential for it to be too busy. Some respondents offer suggestions to consider including additional signage, speed humps, further separation of the pedestrian routes and staff to monitor / supervise the facility.

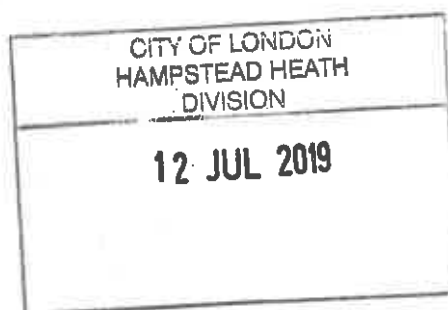
There is clear opposition to the idea of a gated system and it appears this is largely due to the perception of its impact on spontaneity and potential complexity of such a system. It should be noted that no significant details or options for such a system have been put forward at this stage and different options may elicit more favourable responses. For example a scheme that just requires a vehicle registration to be put on the system once a year is likely to be more acceptable than a system requiring booking for each session of use. However, this would not necessarily address the misuse issue identified nor would it address the lack of sufficient number of bays without additional monitoring and provision of more bays.

In the first instance we are of the opinion that a competent designer should review the arrangements on site to determine if there are any improvements that can be made to allow ungated safe access, in itself a complex issue requiring further discussion and consideration. This coupled with monitoring/enforcement and provision of a few more bays would be a significant improvement. If the only solution available is via a gated access system, further discussions with users about how such a system should work would be advisable. Any such scheme must allow multiple methods to access it and be as simple as possible.

There is a risk that introduction of gated access during the week, particularly using a complicated system, may lead to dissatisfaction and the allegation that access has been made worse during the week, which clearly needs to be avoided. Moving forward, we recommend a consulting with users and designers to discuss potential options further, and in more detail, with the objective of providing safe access seven days a week.

Appendix A – Hardcopy responses





Hampstead Heath

Registered Charity

Golders Hill Park accessible car park survey

The City of London is currently investigating how to improve access to the Golders Hill Accessible Car Park for Blue Badge holders.

Currently the car park is open from Monday to Friday during Park opening hours, and closed on weekends and bank holidays.

In order to plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by completing this survey.

1) Do you currently use Golders Hill Park accessible car park?

☐ Yes

☐ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☐ I am a Blue Badge holder

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☐ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☐ Monday
- ☐ Tuesday
- ☐ Wednesday
- ☐ Thursday
- ☐ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☐ Morning
- ☐ Lunchtime
- ☐ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☐ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☐ Spring
- ☐ Summer
- ☐ Autumn
- ☐ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☐ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☐ Visiting Golders hill Park Café
- ☐ Visiting the Gardens
- ☐ Visiting the Zoo or Butterfly House
- ☐ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

- ☐ Yes
- ☐ No

10) Would you use the car park if it was open at weekend?

- ☐ Yes
- ☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☐ Yes

☐ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☐ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

YES I DO
THIS IS BLATANT DISCRIMINATION
THE CAR PARK IS ONLY AVAILABLE
(MONDAY TO FRIDAY) ACCESS MUST
BE AVAILABLE 7 DAYS OTHERWISE
ACTION IS GOING TO BE TAKEN LEGALLY!!

Thank you for taking the time to complete this survey.

This is one of
14 green spaces
managed by the
City of London at
little cost to the
general public.



CITY OF LONDON
HAMPSTEAD HEATH
DIVISION

12 JUL 2019

Hampstead Heath

Registered Charity

Golders Hill Park accessible car park survey

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In order to plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by completing this survey.

1) Do you currently use Golders Hill Park accessible car park?

☐ Yes

☒ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☐ I am a Blue Badge holder

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☐ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☐ Monday
- ☐ Tuesday
- ☐ Wednesday
- ☐ Thursday
- ☐ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☐ Morning
- ☐ Lunchtime
- ☐ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☐ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☐ Spring
- ☐ Summer
- ☐ Autumn
- ☐ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☐ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☐ Visiting Golders hill Park Café
- ☐ Visiting the Gardens
- ☐ Visiting the Zoo or Butterfly House
- ☐ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

- ☒ Yes
- ☐ No

10) Would you use the car park if it was open at weekend?

- ☒ Yes
- ☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☐ Yes

☐ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☐ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

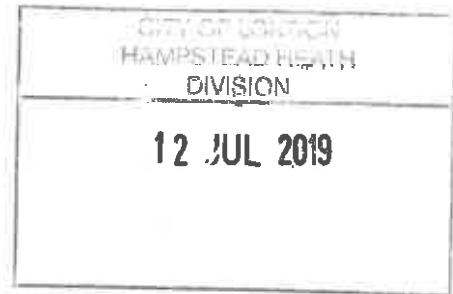
~~YES~~

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

I THINK IT SHOULD BE KEPT FOR
DISABLED PEOPLE ONLY EVERY DAY

Thank you for taking the time to complete this survey.

This is one of
14 green spaces
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little cost to the
general public.



Hampstead Heath

Registered Charity

Golders Hill Park accessible car park survey

The City of London is currently investigating how to improve access to the Golders Hill Accessible Car Park for Blue Badge holders.

Currently the car park is open from Monday to Friday during Park opening hours, and closed on weekends and bank holidays.

In order to plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by completing this survey.

1) Do you currently use Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☐ I am a Blue Badge holder

☒ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☒ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☒ Monday
- ☐ Tuesday
- ☐ Wednesday
- ☒ Thursday
- ☒ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☒ Morning
- ☐ Lunchtime
- ☐ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☐ 1-2 hours
- ☒ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☒ Spring
- ☒ Summer
- ☒ Autumn
- ☐ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☒ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☒ Visiting Golders hill Park Café
- ☐ Visiting the Gardens
- ☐ Visiting the Zoo or Butterfly House
- ☒ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

- ☐ Yes
- ☒ No

10) Would you use the car park if it was open at weekend?

- ☒ Yes
- ☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☐ Yes

☒ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☐ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

MORE SIGNS TO LET PEDISTRIANS BE AWARE.

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

My opinion - is phone only.

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

IT IS VERY CONVENIENT, AND HELPFUL.
AND AS WEEKENDS GET BUSY, THE IDEA OF
HAVING USE OF THE CAR PARK AT WEEKENDS
IS VERY HELPFUL AND LESS STRESSFUL.

Thank you for taking the time to complete this survey.

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14 green spaces
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general public.



| |
|--------------------------------|
| HAMPSTEAD HEATH DIVISION |
| 12 JUL 2019 |

Hampstead Heath

Registered Charity

Golders Hill Park accessible car park survey

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1) Do you currently use Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☒ I am a Blue Badge holder

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☒ Daily
- ☐ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☒ Monday
- ☒ Tuesday
- ☒ Wednesday
- ☒ Thursday
- ☐ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☒ Morning
- ☒ Lunchtime
- ☐ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☒ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

☒ Spring

☒ Summer

☒ Autumn

☒ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

☒ Visiting Golders Hill Park

☐ Accessing Hampstead Heath

☐ Accessing the Hill Garden and Pergola

☒ Visiting Golders hill Park Café

☒ Visiting the Gardens

☐ Visiting the Zoo or Butterfly House

☒ Meeting friends and family

☐ Visiting the playground

☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

☒ Yes

☐ No

10) Would you use the car park if it was open at weekend?

☒ Yes

☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☒ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

Build a separate entrance and exit for cars.

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

NOT NECESSARY

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

An excellent amenity
especially for
disabled.

Thank you for taking the time to complete this survey.

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Hampstead Heath

Registered Charity

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1) Do you currently use Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☒ I am a Blue Badge holder

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☒ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☒ Monday
- ☒ Tuesday
- ☒ Wednesday
- ☒ Thursday
- ☒ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☒ Morning
- ☐ Lunchtime
- ☐ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☒ Less than an hour
- ☐ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☒ Spring
- ☒ Summer
- ☒ Autumn
- ☒ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☒ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☒ Visiting Golders hill Park Café
- ☐ Visiting the Gardens
- ☐ Visiting the Zoo or Butterfly House
- ☒ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

- ☐ Yes
- ☒ No

10) Would you use the car park if it was open at weekend?

- ☒ Yes
- ☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☐ Yes

☒ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☐ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

Sorry No?

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

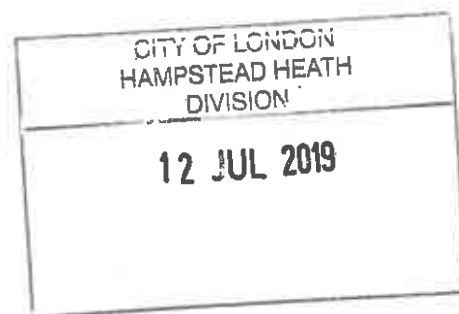
I am against it!

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

*I would like
to use it at weekends*

Thank you for taking the time to complete this survey.

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Hampstead Heath

Registered Charity

Golders Hill Park accessible car park survey

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1) Do you currently use Golders Hill Park accessible car park?

☐ Yes

☒ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☐ I am a Blue Badge holder

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☐ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☐ Monday
- ☐ Tuesday
- ☐ Wednesday
- ☐ Thursday
- ☐ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☐ Morning
- ☐ Lunchtime
- ☐ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☐ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☐ Spring
- ☐ Summer
- ☐ Autumn
- ☐ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☐ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☐ Visiting Golders hill Park Café
- ☐ Visiting the Gardens
- ☐ Visiting the Zoo or Butterfly House
- ☐ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

- ☒ Yes
- ☐ No

10) Would you use the car park if it was open at weekend?

- ☐ Yes
- ☒ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☐ Yes

☐ No

N/A (see question 1)

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☐ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

A good idea but not everyone is online & occasional visitors would not be aware of this.

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

I think the car park should be just for disabled people & should be open at weekends as this is probably the only time that people who are working can bring disabled friends & family.

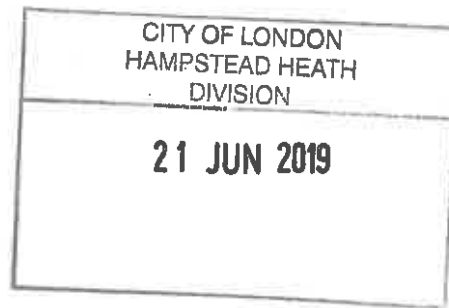
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Hampstead Heath

Registered Charity



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1) Do you currently use Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☐ I am a Blue Badge holder

☒ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☐ 2 or 3 times a week
- ☒ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☐ Monday
- ☐ Tuesday *Any*
- ☐ Wednesday
- ☐ Thursday
- ☐ Friday

5) What times of day do you usually use the car park?

Please tick all that apply..

- ☐ Morning
- ☐ Lunchtime
- ☒ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☒ Less than an hour
- ☐ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☒ Spring
- ☒ Summer
- ☒ Autumn
- ☐ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☒ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☒ Visiting Golders hill Park Café
- ☐ Visiting the Gardens
- ☐ Visiting the Zoo or Butterfly House
- ☐ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

- ☐ Yes
- ☒ No

10) Would you use the car park if it was open at weekend?

- ☒ Yes Definitely
- ☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☒ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☒ Non-Blue Badge holders parking there

(people often use car park with children)

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

Maybe clear signage for pedestrians to use walkways & beware of cars on weekends esp. on busy days. Also signage for cars to drive v. slowly & beware pedestrians. At present park is out of bounds to my disabled mum on weekends as walking from another car parking spot further away isn't possible.

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

Thank you for taking the time to complete this survey.

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CITY OF LONDON
HAMPSTEAD HEATH
DIVISION

14 JUN 2019

Hampstead Heath

Registered Charity

Golders Hill Park accessible car park survey

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In order to plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by completing this survey.

1) Do you currently use Golders Hill Park accessible car park?

☐ Yes

☒ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☐ I am a Blue Badge holder

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☐ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☐ Monday
- ☐ Tuesday
- ☐ Wednesday
- ☐ Thursday
- ☐ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☐ Morning
- ☐ Lunchtime
- ☐ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☐ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☐ Spring
- ☐ Summer
- ☐ Autumn
- ☐ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☒ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☒ Visiting Golders hill Park Café
- ☒ Visiting the Gardens
- ☒ Visiting the Zoo or Butterfly House
- ☒ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____)

We would use the accessible car park for all these purposes if it was open at weekends, for our disabled son, a blue badge holder

9) Do you currently use alternative parking facilities to visit the park?

- ☒ Yes
- ☐ No

10) Would you use the car park if it was open at weekend?

- ☒ Yes
- ☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☒ Yes.

☐ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☐ Availability of parking spaces

☒ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

Sounds
too complicated, particularly for people who
don't use mobile phones

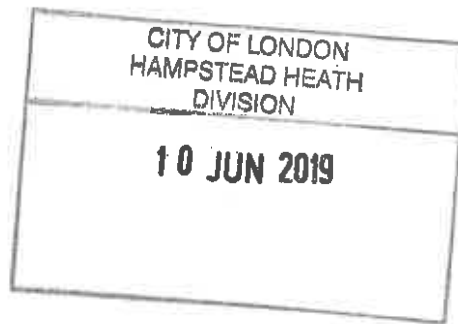
15) Do you have any other comments about using the accessible car park at Golders Hill Park?

Our son is severely disabled and a Blue Badge holder. He stays with us at weekends and we really like to take him to Golders Hill Park so it's really annoying not to be able to use the Car park at weekends, often difficult to find a nearby parking space, even with a Blue Badge.

It would be really good if we could use the accessible Car park at weekends.

Thank you for taking the time to complete this survey.

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Hampstead Heath

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In order to plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by completing this survey.

1) Do you currently use Golders Hill Park accessible car park?

☒ Yes *WHEN SPACE AVAILABLE*

☐ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☒ I am a Blue Badge holder.

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

☐ Daily

☒ 2 or 3 times a week

☐ 2 or 3 times a fortnight

☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

☒ Monday

☒ Tuesday

☒ Wednesday

☒ Thursday

☒ Friday

ANY DAYS
WHEN SPACE AVAILABLE

5) What times of day do you usually use the car park?

Please tick all that apply.

☐ Morning

☐ Lunchtime

☒ Afternoon

☐ Evening

☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

☐ Less than an hour

☐ 1-2 hours

☒ 2-4 hours

☐ 4-6 hours

☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☒ Spring
- ☒ Summer
- ☒ Autumn
- ☒ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☒ Visiting Golders Hill Park
- ☒ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☒ Visiting Golders hill Park Café
- ☒ Visiting the Gardens
- ☒ Visiting the Zoo or Butterfly House
- ☒ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

- ☒ Yes *ONLY WHEN SPACE NEARBY*
- ☐ No

10) Would you use the car park if it was open at weekend?

- ☒ Yes
- ☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☐ Yes

☒ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☐ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

NEED TO PROVIDE MORE BLUE BADGE SPACES

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

NOT NECESSARY IF MORE SPACE
PROVIDED FOR BLUE BADGE HOLDERS
EVEN IF JUST OUTSIDE THE
ENTRANCE

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

Thank you for taking the time to complete this survey.

This is one of
14 green spaces
managed by the
City of London at
little cost to the
general public.



Hampstead Heath

Registered Charity



Golders Hill Park accessible car park survey

The City of London is currently investigating how to improve access to the Golders Hill Accessible Car Park for Blue Badge holders.

Currently the car park is open from Monday to Friday during Park opening hours, and closed on weekends and bank holidays.

In order to plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by completing this survey.

1) Do you currently use Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☒ I am a Blue Badge holder

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☒ Daily
- ☐ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☒ Monday
- ☒ Tuesday
- ☒ Wednesday
- ☒ Thursday
- ☒ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☒ Morning
- ☐ Lunchtime
- ☒ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☒ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☒ Spring
- ☒ Summer
- ☒ Autumn
- ☒ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☒ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☐ Visiting Golders hill Park Café
- ☐ Visiting the Gardens
- ☐ Visiting the Zoo or Butterfly House
- ☐ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

- ☐ Yes
- ☒ No

10) Would you use the car park if it was open at weekend?

- ☒ Yes
- ☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☒ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

No

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

Access scheme good but
not online booking as
most visits spontaneous

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

No

Thank you for taking the time to complete this survey.

This is one of
14 green spaces
managed by the
City of London at
little cost to the
general public.



CITY OF LONDON
HAMPSTEAD HEATH
DIVISION

20 MAY 2019

Hampstead Heath

Registered Charity

Golders Hill Park accessible car park survey

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Currently the car park is open from Monday to Friday during Park opening hours, and closed on weekends and bank holidays.

In order to plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by completing this survey.

1) Do you currently use Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☒ I am a Blue Badge holder

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☒ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☒ Monday
- ☒ Tuesday
- ☒ Wednesday
- ☒ Thursday
- ☒ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☐ Morning
- ☒ Lunchtime
- ☐ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☐ 1-2 hours
- ☒ 2-4 hours
- ☒ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☒ Spring
- ☒ Summer
- ☒ Autumn
- ☐ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☒ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☒ Visiting Golders hill Park Café
- ☒ Visiting the Gardens.
- ☒ Visiting the Zoo or Butterfly House
- ☒ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____).

9) Do you currently use alternative parking facilities to visit the park?

☒ Yes.

gg - I cannot get into car park

☐ No

10) Would you use the car park if it was open at weekend?

☒ Yes

Definitely

☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☒ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☒ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

*Have someone check people
have a Blue Badge on their car -*

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

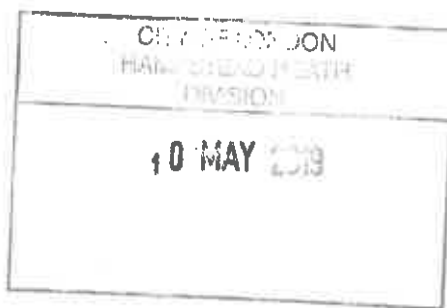
I would not want electric gates,
or to use phone (do not know
sometimes when I am going to park
could be last minute decision).
Do not have access to online
bookings —

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

There really are not enough
spaces for Blue Badge holders —
could have another 4 spaces if
these spaces were better placed.
Thank you for giving this survey —
Very good idea —

Thank you for taking the time to complete this survey.

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City of London at
little cost to the
general public.



Hampstead Heath

Registered Charity

Golders Hill Park accessible car park survey

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Currently the car park is open from Monday to Friday during Park opening hours, and closed on weekends and bank holidays.

In order to plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by completing this survey.

1) Do you currently use Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☒ I am a Blue Badge holder

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☐ 2 or 3 times a week
- ☒ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☐ Monday
- ☐ Tuesday
- ☐ Wednesday
- ☐ Thursday
- ☐ Friday

any

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☐ Morning
- ☐ Lunchtime
- ☐ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

all

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☒ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

☐ Spring

☐ Summer

☐ Autumn

☐ Winter

all

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

☒ Visiting Golders Hill Park

☐ Accessing Hampstead Heath

☐ Accessing the Hill Garden and Pergola

☒ Visiting Golders hill Park Café

☐ Visiting the Gardens

☐ Visiting the Zoo or Butterfly House

☐ Meeting friends and family

☐ Visiting the playground

☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

☒ Yes

☐ No

(disabled bays at top of Hampstead ways)

10) Would you use the car park if it was open at weekend?

☒ Yes

☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☐ Yes

☒ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☐ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

} None

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

Safe access?? → I didn't know there was a problem!

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

Totally cumbersome and unnecessary to impose more restrictions on disabled and elderly people.

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

Yes - most definitely should be available at weekends.

Thank you for taking the time to complete this survey.

This is one of
14 green spaces
managed by the
City of London at
little cost to the
general public.



| |
|---|
| CITY OF LONDON HAMPSTEAD HEATH DIVISION |
| 08 MAY 2019 |

Hampstead Heath

Registered Charity

Golders Hill Park accessible car park survey

The City of London is currently investigating how to improve access to the Golders Hill Accessible Car Park for Blue Badge holders.

Currently the car park is open from Monday to Friday during Park opening hours, and closed on weekends and bank holidays.

In order to plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by completing this survey.

1) Do you currently use Golders Hill Park accessible car park?

☐ Yes

☒ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☐ I am a Blue Badge holder

☐ I accompany someone who is a Blue Badge holder

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☐ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☐ 2 or 3 times a month

4) On which days do you use the car park?

Please tick all that apply.

- ☐ Monday
- ☐ Tuesday
- ☐ Wednesday
- ☐ Thursday
- ☐ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☐ Morning
- ☐ Lunchtime
- ☐ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☐ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☐ Spring
- ☐ Summer
- ☐ Autumn
- ☐ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☐ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☐ Visiting Golders hill Park Café
- ☐ Visiting the Gardens
- ☐ Visiting the Zoo or Butterfly House
- ☐ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify _____)

9) Do you currently use alternative parking facilities to visit the park?

- ☒ Yes
- ☐ No

10) Would you use the car park if it was open at weekend?

- ☒ Yes
- ☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☐ Yes

☐ No

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☐ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☐ Non-Blue Badge holders parking there

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

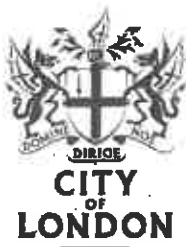
15) Do you have any other comments about using the accessible car park at Golders Hill Park?

I am visually impaired and my husband has Parkinsons, however we do not qualify for a blue badge so it would be nice to use the car park & would be prepared to pay for it

P.S We think the park is a special area-gardens & other amenities really great.

Thank you for taking the time to complete this survey.

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Hampstead Heath

Registered Charity

Golders Hill Park accessible car park survey

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Currently the car park is open from Monday to Friday during Park opening hours, and closed on weekends and bank holidays.

In order to plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by completing this survey.

1) Do you currently use Golders Hill Park accessible car park?

☒ Yes

☐ No

If you answered no, please proceed to Question 9.

2) Which best describes you as a user of the car park?

Please tick all that apply.

☒ I am a Blue Badge holder *My mother (88 years old).*

☒ I accompany someone who is a Blue Badge holder *I'm her son/carer.*

☐ I drop off or collect a person with disabilities

☐ Other (please specify _____)

3) How often do you use the car park?

- ☐ Daily
- ☐ 2 or 3 times a week
- ☐ 2 or 3 times a fortnight
- ☒ ~~2 or 3~~ times a month

(4 times)

4) On which days do you use the car park?

Please tick all that apply.

- ☒ Monday
- ☒ Tuesday
- ☒ Wednesday
- ☒ Thursday
- ☒ Friday

5) What times of day do you usually use the car park?

Please tick all that apply.

- ☐ Morning
- ☐ Lunchtime
- ☒ Afternoon
- ☐ Evening
- ☐ Other (please specify _____)

6) How long do you usually stay when using the car park?

- ☐ Less than an hour
- ☒ 1-2 hours
- ☐ 2-4 hours
- ☐ 4-6 hours
- ☐ Other (please specify _____)

7) During which seasons do you use the car park?

Please tick all that apply.

- ☒ Spring
- ☒ Summer
- ☒ Autumn
- ☒ Winter

8) What is the purpose of your visit when using the Golders Hill Park accessible car park?

Please tick all that apply.

- ☒ Visiting Golders Hill Park
- ☐ Accessing Hampstead Heath
- ☐ Accessing the Hill Garden and Pergola
- ☒ Visiting Golders hill Park Café
- ☐ Visiting the Gardens
- ☐ Visiting the Zoo or Butterfly House
- ☐ Meeting friends and family
- ☐ Visiting the playground
- ☐ Other (please specify gets my mother out the flat. Needs Fresh air.)

9) Do you currently use alternative parking facilities to visit the park?

- ☐ Yes
- ☒ No

10) Would you use the car park if it was open at weekend?

- ☒ Yes.
- ☐ No

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

☒ Yes

☐ No

Too many fit/able people with blue badges should be limited to those over 85 or live in Barnet Borough Council

If you answered no, please proceed to Question 13.

12) What problems do you experience using the car park?

Please tick all that apply.

☒ Availability of parking spaces

☐ Accessing the car park

☐ Exiting the car park

☒ Non-Blue Badge holders parking there *- sometimes but usually too many fit/able people with blue badges*

☐ Queuing for spaces

☐ Double parking restricting access or exit

☐ Pedestrians and other Park users

13) Do you have any ideas on how we can maintain safe access to the car park, especially at weekends?

Special permit limited to those over 85 based on Barnet residency

14) What is your opinion on the use of electric gates and a registered user scheme to manage access through phone or online bookings?

With an old person you can't make forward arrangements. Depends on how my mother feels on the day... very last minute. Nobody wants permission at sunset... usually noon to 4pm is the time most people want to visit.

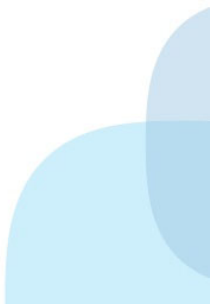
15) Do you have any other comments about using the accessible car park at Golders Hill Park?

→ Get rid of that blasted hedge ~~that~~ that stops me escorting my mother in ~~the~~ a direct line to the ~~case~~.
At least allow a gap for ~~an~~ wheelchair.
→ provide access to Hill Garden from car park for disabled/elderly in wheelchairs. Create a path up a slope from gate to GH Park to Hill Garden

Thank you for taking the time to complete this survey.

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14 green spaces
managed by the
City of London at
little cost to the
general public.

Appendix B – Online responses



#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, April 19, 2019 6:22:37 PM
Last Modified: Friday, April 19, 2019 6:25:18 PM
Time Spent: 00:02:41
IP Address: 82.12.224.114

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I accompany someone who is a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **2 or 3 times a week**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday,
Tuesday,
Wednesday,
Thursday,
Friday**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Afternoon**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **1-2 hours**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **All year round**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Visiting Golders Hill Park**

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Golders Hill Park Accessible Parking Survey

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Q12 What problems do you experience using Golders Hill Park accessible car park?

Availability of parking spaces ,

Accessing the car park ,

Other (please specify):

Should be open everyday

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Should be open everyday for disabled blue badge holders

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options? **Respondent skipped this question**

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Should be more disabled parking spaces nearby

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 25, 2019 5:01:28 PM
Last Modified: Thursday, April 25, 2019 5:08:38 PM
Time Spent: 00:07:10
IP Address: 90.248.218.36

Page 1

-
- Q1** Do you currently use the Golders Hill Park accessible car park? **Yes**
-
- Q2** Which best describes you as a user of the accessible car park? (please tick all that apply) **I accompany someone who is a Blue Badge holder**
-
- Q3** How often do you use the Golders Hill Park accessible car park? **2 or 3 times a week**
-
- Q4** On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday,
Tuesday,
Wednesday,
Thursday,
Friday**
-
- Q5** When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Morning,
Afternoon**
-
- Q6** How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **1-2 hours**
-
- Q7** During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **All year round**
-
- Q8** What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Visiting Golders Hill Park,
Accessing the Hill Garden and Pergola ,
Visiting Golders Hill Park ,
café
Visiting the Gardens,
Meeting friends and family**
-

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Q12 What problems do you experience using Golders Hill Park accessible car park?

Availability of parking spaces ,

Non-Blue Badge holders parking there ,

Queuing for parking spaces

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

it would be welcomed to park inside the park at weekends, especially for my husband who has a blue badge. a code for blue badge holders accessing the car park for disabled blue badge holders might be a good idea

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Yes, I think that would be a very good idea, and stop people who do not have blue badges taking advantage of parking in spaces which they are not allowed to do

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Yes, I see several people that park there, sometimes early in the morning, who are not blue badge holders, but dog walkers taking their dogs for walk. Also the signage is very bad at the park, as people are not keeping their dogs on leads, and there are so many dog walkers allowing their dogs to run wild and do poos all over the place, which is upsetting when children roll on and play on the grass. Please put up more signage, Also by the step down to the pond there are no hand rails, this is very dangerous in icy and wet weather, and could cause accidents, do you have public liability insurance to cover for accidents here. A hand rail would be personally a vital extra.

#3

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, April 26, 2019 7:05:36 PM
Last Modified: Friday, April 26, 2019 7:08:27 PM
Time Spent: 00:02:51
IP Address: 79.76.18.178

Page 1

| | |
|---|---|
| Q1 Do you currently use the Golders Hill Park accessible car park? | Yes |
| Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) | I accompany someone who is a Blue Badge holder |
| Q3 How often do you use the Golders Hill Park accessible car park? | 2 or 3 times a fortnight |
| Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) | Monday, Tuesday, Wednesday, Thursday, Friday |
| Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) | Morning, Lunch time, Afternoon, Evening |
| Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) | 1-2 hours |
| Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) | All year round |

Golders Hill Park Accessible Parking Survey

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply)

Visiting Golders Hill Park,
Visiting Golders Hill Park ,
café
Visiting the Gardens,
Meeting friends and
family

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **Yes**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **No**

Q12 What problems do you experience using Golders Hill Park accessible car park? **Respondent skipped this question**

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends? **Respondent skipped this question**

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options? **Respondent skipped this question**

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park? **Respondent skipped this question**

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, April 26, 2019 10:54:13 PM
Last Modified: Friday, April 26, 2019 11:01:59 PM
Time Spent: 00:07:46
IP Address: 86.133.63.178

Page 1

- | | |
|--|---|
| Q1 Do you currently use the Golders Hill Park accessible car park? | Yes |
| Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) | I accompany someone who is a Blue Badge holder |
| Q3 How often do you use the Golders Hill Park accessible car park? | 2 or 3 times a fortnight |
| Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) | Tuesday, Friday |
| Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) | Afternoon |
| Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) | 1-2 hours |
| Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) | Spring, Summer, Autumn |
| Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) | Visiting Golders Hill Park, Visiting Golders Hill Park , café Visiting the Gardens |

Page 2

- | | |
|---|------------|
| Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? | Yes |
|---|------------|

Golders Hill Park Accessible Parking Survey

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **No**

Q12 What problems do you experience using Golders Hill Park accessible car park? **Respondent skipped this question**

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

It works ok during the week so you should keep it open at weekends and holidays when it is much more difficult to park

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

could be ok

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

keep it simple

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, April 27, 2019 10:45:10 AM
Last Modified: Saturday, April 27, 2019 10:55:44 AM
Time Spent: 00:10:34
IP Address: 82.132.219.57

Page 1

- | | |
|--|-----------------------------------|
| Q1 Do you currently use the Golders Hill Park accessible car park? | Yes |
| Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) | I am a Blue Badge holder |
| Q3 How often do you use the Golders Hill Park accessible car park? | 2 or 3 times a month |
| Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) | Wednesday, Friday |
| Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) | Afternoon |
| Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) | Less than an hour |
| Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) | All year round |
| Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) | Visiting Golders Hill Park |

Page 2

- | | |
|---|------------|
| Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? | No |
| Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? | Yes |

Golders Hill Park Accessible Parking Survey

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park?

Yes

Q12 What problems do you experience using Golders Hill Park accessible car park?

Non-Blue Badge holders parking there ,

Other (please specify):

People clearly using blue badges to park that aren't theirs. It's not currently policed at all.

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Laying humps to slow down traffic. Putting in a barrier to keep pedestrians safe. I appreciate it will be difficult though and the park is already suffering from staff shortages to manage things.

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Quite complex and expensive to introduce.

Is there a way of blue badge holders having to be buzzed in via an intercom system as used at Kenwood for access to the cafe area with blue badge?

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Please patrol the car park and challenge misuse of blue badges to park. It is illegal after all but increasingly prevalent in London. My wife often walks the dog here in the morning and says she sees it all the time. It's very obvious but people just don't seem to care.

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, April 27, 2019 10:16:04 PM
Last Modified: Saturday, April 27, 2019 10:26:54 PM
Time Spent: 00:10:50
IP Address: 109.158.47.218

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I accompany someone who is a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **2 or 3 times a month**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday,
Tuesday,
Wednesday,
Thursday,
Friday**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Morning,
Lunch time,
Afternoon**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **1-2 hours**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **Spring,
Summer**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Visiting Golders Hill Park,
Visiting Golders Hill Park ,
café
Visiting the Gardens**

Page 2

Golders Hill Park Accessible Parking Survey

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Q12 What problems do you experience using Golders Hill Park accessible car park? Other (please specify):
Its closed at weekend.

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Install another pedestrian entrance from the street nearer cafe or other side of cafe. Or add a fence, ((maybe with a gate as a visual deterrent) between pedestrain walkway and car entrance.

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Visiting park is a spontaneous activity and having to book in advance would be incovenient as would electric gates if a card hard to be used to activate. A user 'scheme could work but would have to be free and conditions fair. Number key pad access could work.

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

It is disappointing we can't take disabled mother to park at the weekends. We have to avoid park at busy times of year knowing the car park is so small. Investing in a much bigger car park for disabled would be appreciated.

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 08, 2019 12:04:32 PM
Last Modified: Wednesday, May 08, 2019 12:18:17 PM
Time Spent: 00:13:45
IP Address: 90.193.245.63

Page 1

-
- Q1** Do you currently use the Golders Hill Park accessible car park? **Yes**
-
- Q2** Which best describes you as a user of the accessible car park? (please tick all that apply) **I am a Blue Badge holder**
-
- Q3** How often do you use the Golders Hill Park accessible car park? **2 or 3 times a week**
-
- Q4** On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday, Tuesday, Wednesday, Thursday**
-
- Q5** When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Afternoon**
-
- Q6** How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **1-2 hours**
-
- Q7** During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **All year round**
-
- Q8** What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Visiting Golders Hill Park, Visiting Golders Hill Park café**
-

Page 2

-
- Q9** Do you currently use alternative parking facilities to visit Golders Hill Park? **No**
-

Golders Hill Park Accessible Parking Survey

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **No**

Q12 What problems do you experience using Golders Hill Park accessible car park? **Availability of parking spaces**

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

More enforcement. Especially at School times 2-3?

Is there a demand at weekends?

Would it be too busy to use the Parking?

Ask for more Disabled bays outside the park

Lots of pedestrians to manouvre around?

Ensure Coaches are not allowed or make them book at weekends.

Enforcement is best.

It will not be easy!

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Enforcement is best. Check the badge photo -make this part of your conditions of entry.

Elderly people, electric gates? It will be dangerous.

An online booking for elderly people? Not practical.

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Could there be another accessible park at the other end down the hill? And a small Cafe?

Current system works for us.

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 08, 2019 12:20:03 PM
Last Modified: Wednesday, May 08, 2019 12:33:41 PM
Time Spent: 00:13:38
IP Address: 90.193.245.63

Page 1

- | | |
|--|--|
| Q1 Do you currently use the Golders Hill Park accessible car park? | Yes |
| Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) | I accompany someone who is a Blue Badge holder |
| Q3 How often do you use the Golders Hill Park accessible car park? | Daily |
| Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) | Friday |
| Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) | Lunch time, Afternoon |
| Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) | 1-2 hours |
| Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) | Spring, Summer, Autumn, Winter, All year round |
| Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) | Visiting Golders Hill Park, Visiting Golders Hill Park café |

Page 2

- | | |
|---|-----------|
| Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? | No |
|---|-----------|

Golders Hill Park Accessible Parking Survey

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **No**

Q12 What problems do you experience using Golders Hill Park accessible car park? **Availability of parking spaces**

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Will not be easy at weekends. Too much activity? Will need enforcement.

Is there a demand?

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Electric gates not needed.

An online system for older people will not work.

What happens to those with blue badge but not registered? Occasional visitors?.

Enforcement best. Insist on seeing the photo.

Just keep the 2.45 to 4pm slot enforced to stop school parents?

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

No

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 08, 2019 6:01:33 PM
Last Modified: Wednesday, May 08, 2019 6:15:37 PM
Time Spent: 00:14:04
IP Address: 51.7.6.189

Page 1

| | |
|--|---|
| Q1 Do you currently use the Golders Hill Park accessible car park? | Yes |
| <hr/> | |
| Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) | I accompany someone who is a Blue Badge holder |
| <hr/> | |
| Q3 How often do you use the Golders Hill Park accessible car park? | 2 or 3 times a fortnight |
| <hr/> | |
| Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) | Monday, Tuesday, Wednesday, Thursday, Friday |
| <hr/> | |
| Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) | Morning, Afternoon |
| <hr/> | |
| Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) | 1-2 hours |
| <hr/> | |
| Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) | All year round |
| <hr/> | |
| Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) | Visiting Golders Hill Park, Visiting Golders Hill Park , café Visiting the Gardens, Other (please specify): sometimes a little further depending on my wife's health |

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **No**

Q12 What problems do you experience using Golders Hill Park accessible car park? Other (please specify):
none

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

I am not aware of any problems about safe access if you drive carefully. We rarely find the car park full though this might be a problem if it was open at weekends. We keep away then.

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

I would regret this. I do not use a smart phone which I imagine might be needed. Maybe this is a generational thing. We are in our late 70s

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

We get enormous benefits from our easy access to Golders Hill Park in terms of moderate exercise, access to the open air and green space etc. This kind of facility reduces the risk of our becoming house bound as my wife health deteriorates and any obstacles to access, such as requiring the use of a smart phone, would risk damaging our quality of life. Please leave it as it is.

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, May 10, 2019 10:50:01 AM
Last Modified: Friday, May 10, 2019 11:16:13 AM
Time Spent: 00:26:12
IP Address: 2.17.210.174

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I accompany someone who is a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **Other (please specify):
I rarely use it because it is not available when we need it**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Respondent skipped this question**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Evening**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **1-2 hours**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **All year round**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Visiting Golders Hill Park,
Visiting Golders Hill Park ,
café
Visiting the Gardens,
Visiting the Zoo or Butterfly House**

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **Yes**

Golders Hill Park Accessible Parking Survey

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Q12 What problems do you experience using Golders Hill Park accessible car park? **Availability of parking spaces**

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Consider disabled spaces in part of what is now the staff yard with access in along the existing delivery vehicle access off West Heath Avenue. Keep the existing disabled car parking provision but giving those who can walk a bit further a choice of an alternative parking location would take some of the pressure off. This would reduce conflict with pedestrians also. You would need to rationalise the layout of the staff yard - do you really need the polly tunnel?

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Registering in advance is too complicated and takes away the ability to just turn up and use the park like anyone else.

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Great park, well worth visiting.

#11

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, May 10, 2019 4:35:40 PM
Last Modified: Friday, May 10, 2019 4:40:50 PM
Time Spent: 00:05:10
IP Address: 86.180.184.127

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I accompany someone who is a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **2 or 3 times a fortnight**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday, Friday**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Morning**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **1-2 hours**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **All year round**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Visiting Golders Hill Park, Visiting Golders Hill Park , Visiting the Gardens**

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **No**

Golders Hill Park Accessible Parking Survey

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **No**

Q12 What problems do you experience using Golders Hill Park accessible car park? **Respondent skipped this question**

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Like it the way it is!

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

This seems expensive and complicated.

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Usually find a space when we need it.

#12

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, May 13, 2019 8:46:26 AM
Last Modified: Monday, May 13, 2019 8:48:19 AM
Time Spent: 00:01:53
IP Address: 86.156.5.68

Page 1

- Q1** Do you currently use the Golders Hill Park accessible car park? **Yes**
-
- Q2** Which best describes you as a user of the accessible car park? (please tick all that apply) **I accompany someone who is a Blue Badge holder**
-
- Q3** How often do you use the Golders Hill Park accessible car park? **2 or 3 times a month**
-
- Q4** On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Tuesday**
-
- Q5** When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Afternoon**
-
- Q6** How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **1-2 hours**
-
- Q7** During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **Spring, Summer, Autumn**
-
- Q8** What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Visiting Golders Hill Park, Accessing the Hill Garden and Pergola, Visiting the Gardens**
-

Page 2

- Q9** Do you currently use alternative parking facilities to visit Golders Hill Park? **Respondent skipped this question**
-

Golders Hill Park Accessible Parking Survey

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend?

Respondent skipped this question

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park?

Respondent skipped this question

Q12 What problems do you experience using Golders Hill Park accessible car park?

Respondent skipped this question

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Respondent skipped this question

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Respondent skipped this question

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Respondent skipped this question

#13

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, May 14, 2019 8:51:01 AM
Last Modified: Tuesday, May 14, 2019 8:53:03 AM
Time Spent: 00:02:02
IP Address: 195.80.126.50

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **No**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) Other (please specify):
No

Q3 How often do you use the Golders Hill Park accessible car park? Other (please specify):
No

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday,**
Tuesday,
Wednesday,
Thursday,
Friday

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Morning,**
Lunch time,
Afternoon,
Evening,
Other (please specify):
No

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) Other (please specify):
8 and turn device on it's side

Golders Hill Park Accessible Parking Survey

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply)

Spring,
Summer,
Autumn,
Winter,
All year round

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply)

Visiting Golders Hill Park,
Accessing Hampstead Heath ,
Accessing the Hill Garden and Pergola ,
Visiting Golders Hill Park ,
café
Visiting the Gardens,
Visiting the Zoo or Butterfly House ,
Meeting friends and family ,
Visiting the playground ,
Other (please specify):
No

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park?

No

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend?

No

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park?

No

Golders Hill Park Accessible Parking Survey

Q12 What problems do you experience using Golders Hill Park accessible car park?

Availability of parking spaces ,

Accessing the car park ,

Exiting the car park ,

Non-Blue Badge holders parking there ,

Queuing for parking spaces ,

Double parking restricting access or exit ,

Pedestrians and other Park users ,

Other (please specify):

No

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

No

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

No

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

No

#14

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 15, 2019 9:55:40 AM
Last Modified: Wednesday, May 15, 2019 9:57:41 AM
Time Spent: 00:02:01
IP Address: 63.141.193.44

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I am a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? Other (please specify):
Once a month

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday,
Tuesday,
Wednesday,
Thursday,
Friday**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Morning,
Afternoon**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **Less than an hour**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **Spring,
Summer**

Golders Hill Park Accessible Parking Survey

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply)

Visiting Golders Hill Park,
Visiting Golders Hill Park ,
café
Visiting the Gardens,
Visiting the Zoo or Butterfly
House

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Q12 What problems do you experience using Golders Hill Park accessible car park?
Availability of parking ,
spaces
Non-Blue Badge holders parking
there

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends? **Respondent skipped this question**

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Doesn't allow spontaneity

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park? **Respondent skipped this question**

#15

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 15, 2019 10:58:38 PM
Last Modified: Wednesday, May 15, 2019 11:08:58 PM
Time Spent: 00:10:20
IP Address: 81.52.134.47

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I am a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **2 or 3 times a month**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Tuesday, Thursday**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Morning, Lunch time**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **1-2 hours**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **Spring, Summer, Autumn**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Visiting Golders Hill Park, Visiting Golders Hill Park , café Visiting the Gardens, Meeting friends and family**

Page 2

Golders Hill Park Accessible Parking Survey

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Q12 What problems do you experience using Golders Hill Park accessible car park?

Availability of parking spaces ,

Non-Blue Badge holders parking there ,

Queuing for parking spaces

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

To-date I don't have a problem.

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Not a good idea. It would take to long to get in and out and also some handicapped people may have difficulties operating the system.

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

It would be lovely, if it could be extended a little.

#16

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 22, 2019 8:53:45 AM
Last Modified: Wednesday, May 22, 2019 8:57:09 AM
Time Spent: 00:03:24
IP Address: 69.31.113.168

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I accompany someone who is a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **2 or 3 times a fortnight**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Thursday, Friday**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Afternoon**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **1-2 hours**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **All year round**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Visiting Golders Hill Park, Visiting Golders Hill Park café**

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **Yes**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Golders Hill Park Accessible Parking Survey

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park?

Yes

Q12 What problems do you experience using Golders Hill Park accessible car park?

Availability of parking spaces ,

Non-Blue Badge holders parking there

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Respondent skipped this question

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

This does not work if the blue badge holder is not a driver. My mother is blind and travels in different cars, online booking does not allow for this or a spontaneous visit

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Respondent skipped this question

#17

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 22, 2019 9:06:45 AM
Last Modified: Wednesday, May 22, 2019 9:12:11 AM
Time Spent: 00:05:26
IP Address: 92.122.206.80

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **No**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **Respondent skipped this question**

Q3 How often do you use the Golders Hill Park accessible car park? **Respondent skipped this question**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Respondent skipped this question**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **Respondent skipped this question**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **Respondent skipped this question**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Respondent skipped this question**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Respondent skipped this question**

Golders Hill Park Accessible Parking Survey

Q12 What problems do you experience using Golders Hill Park accessible car park?

Respondent skipped this question

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Respondent skipped this question

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Respondent skipped this question

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Regrettably I think there needs to be more checking of correct usage of disabled car park. I saw a perfectly able women get off the bus then get into her parked car by the front OF Golders Hill Park.

#18

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 22, 2019 10:32:28 AM
Last Modified: Wednesday, May 22, 2019 10:34:29 AM
Time Spent: 00:02:01
IP Address: 165.254.146.234

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I accompany someone who is a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **2 or 3 times a month**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday,
Wednesday,
Thursday**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Morning,
Lunch time,
Afternoon**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **Less than an hour**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **Spring,
Summer,
Autumn**

Golders Hill Park Accessible Parking Survey

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply)

Visiting Golders Hill Park,
Accessing Hampstead Heath ,
Visiting Golders Hill Park café ,
Visiting the Gardens,
Visiting the Zoo or Butterfly House ,
Meeting friends and family

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **Yes**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Q12 What problems do you experience using Golders Hill Park accessible car park?

Availability of parking spaces ,
Queuing for parking spaces ,
Double parking restricting access or exit

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends? **Respondent skipped this question**

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Good idea (as long as it works!)

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park? **Respondent skipped this question**

#19

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, May 28, 2019 4:24:46 PM
Last Modified: Tuesday, May 28, 2019 4:28:41 PM
Time Spent: 00:03:55
IP Address: 95.149.227.91

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I am a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **2 or 3 times a fortnight**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday, Tuesday, Wednesday, Thursday, Friday**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Morning, Lunch time, Afternoon**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **2-4 hours**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **Spring, Summer, Autumn**

Golders Hill Park Accessible Parking Survey

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply)

Visiting Golders Hill Park,
Accessing the Hill Garden and Pergola ,
Visiting Golders Hill Park ,
café
Visiting the Gardens,
Visiting the Zoo or Butterfly House ,
Visiting the
playground

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Q12 What problems do you experience using Golders Hill Park accessible car park? **Availability of parking spaces ,**
Queuing for parking spaces

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends? **Respondent skipped this question**

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options? **Respondent skipped this question**

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park? **Respondent skipped this question**

#20

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, June 03, 2019 10:40:14 AM
Last Modified: Monday, June 03, 2019 10:44:30 AM
Time Spent: 00:04:16
IP Address: 86.136.227.190

Page 1

| | |
|---|---|
| Q1 Do you currently use the Golders Hill Park accessible car park? | Yes |
| Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) | I accompany someone who is a Blue Badge holder |
| Q3 How often do you use the Golders Hill Park accessible car park? | Other (please specify): 2 or 3 times a year |
| Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) | Monday, Tuesday, Wednesday, Thursday, Friday |
| Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) | Lunch time, Afternoon |
| Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) | 1-2 hours |
| Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) | Spring, Summer, Autumn |

Golders Hill Park Accessible Parking Survey

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply)

Visiting Golders Hill Park,
Visiting Golders Hill Park ,
café
Meeting friends and
family

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **No**

Q12 What problems do you experience using Golders Hill Park accessible car park? **Respondent skipped this question**

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends? **Respondent skipped this question**

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options? **Respondent skipped this question**

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park? **Respondent skipped this question**

#21

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, June 12, 2019 2:08:54 PM
Last Modified: Wednesday, June 12, 2019 2:14:10 PM
Time Spent: 00:05:16
IP Address: 89.145.227.154

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I accompany someone who is a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **2 or 3 times a fortnight**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday, Tuesday, Wednesday**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Morning, Afternoon**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **2-4 hours**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **All year round**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Visiting Golders Hill Park, Accessing the Hill Garden and Pergola, Visiting the Zoo or Butterfly House, Meeting friends and family**

Page 2

Golders Hill Park Accessible Parking Survey

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **No**

Q12 What problems do you experience using Golders Hill Park accessible car park?

Availability of parking spaces ,

Queuing for parking spaces

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Widen pavement on the side

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options? **Respondent skipped this question**

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Would welcome increase in parking spaces

#22

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 18, 2019 4:03:58 PM
Last Modified: Tuesday, June 18, 2019 4:07:26 PM
Time Spent: 00:03:28
IP Address: 213.205.195.114

Page 1

| | |
|---|---|
| Q1 Do you currently use the Golders Hill Park accessible car park? | Yes |
| <hr/> | |
| Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) | I accompany someone who is a Blue Badge holder |
| <hr/> | |
| Q3 How often do you use the Golders Hill Park accessible car park? | Other (please specify): 5 times a year when my disabled father visits |
| <hr/> | |
| Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) | Monday, Tuesday, Wednesday, Thursday, Friday |
| <hr/> | |
| Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) | Morning, Lunch time, Afternoon |
| <hr/> | |
| Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) | 2-4 hours |
| <hr/> | |
| Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) | All year round |
| <hr/> | |

Golders Hill Park Accessible Parking Survey

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply)

Visiting Golders Hill Park,
Visiting Golders Hill Park ,
café
Visiting the Gardens,
Meeting friends and
family

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **No**

Q12 What problems do you experience using Golders Hill Park accessible car park? **Availability of parking spaces**

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends? **Respondent skipped this question**

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

This sounds good

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park? **Respondent skipped this question**

#23

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, June 20, 2019 8:41:33 AM
Last Modified: Thursday, June 20, 2019 8:49:42 AM
Time Spent: 00:08:09
IP Address: 86.1.4.233

Page 1

| | |
|---|---|
| Q1 Do you currently use the Golders Hill Park accessible car park? | Yes |
| <hr/> | |
| Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) | I accompany someone who is a Blue Badge holder, I drop off or collect a person with disabilities |
| <hr/> | |
| Q3 How often do you use the Golders Hill Park accessible car park? | 2 or 3 times a month |
| <hr/> | |
| Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) | Monday, Tuesday, Wednesday, Thursday, Friday |
| <hr/> | |
| Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) | Morning, Lunch time, Afternoon, Evening |
| <hr/> | |
| Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) | Other (please specify): Varies from 2 hours to much longer |
| <hr/> | |
| Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) | All year round |
| <hr/> | |

Golders Hill Park Accessible Parking Survey

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply)

Visiting Golders Hill Park,
Accessing Hampstead Heath ,
Accessing the Hill Garden and Pergola ,
Visiting Golders Hill Park café ,
Visiting the Gardens,
Visiting the Zoo or Butterfly House ,
Meeting friends and family ,
Visiting the playground

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **No**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Q12 What problems do you experience using Golders Hill Park accessible car park?

Availability of parking spaces ,
Accessing the car park ,
Exiting the car park ,
Queuing for parking spaces ,
Double parking restricting access or exit

Page 3

Golders Hill Park Accessible Parking Survey

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Someone at entry gate to help

Bigger entrance/exit

Ice cream van not parked near entrance - can cause a crowd/running children & obstructing road view sometimes

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Don't like this idea too complicated to book or phone in advance. Sometimes just come spontaneously / drop in as passing etc

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Great we have it.

Any chance of more spaces - but just as wide

Wider entry/exit opening?

#24

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, June 22, 2019 2:02:53 PM
Last Modified: Saturday, June 22, 2019 2:06:12 PM
Time Spent: 00:03:19
IP Address: 77.103.129.104

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Yes**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I accompany someone who is a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **2 or 3 times a fortnight**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Monday, Tuesday, Wednesday, Thursday, Friday**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Morning**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **Less than an hour**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **All year round**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Other (please specify): Walking in a beautiful park**

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **Yes**

Golders Hill Park Accessible Parking Survey

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **No**

Q12 What problems do you experience using Golders Hill Park accessible car park? **Availability of parking spaces** ,
Other (please specify):
no parking at week ends

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

as it is during the week

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Too complicated

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Very helpful for those with limited mobility

#25

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, June 27, 2019 10:18:10 PM
Last Modified: Thursday, June 27, 2019 10:31:36 PM
Time Spent: 00:13:26
IP Address: 82.35.80.15

Page 1

| | |
|---|---|
| Q1 Do you currently use the Golders Hill Park accessible car park? | No |
| Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) | I accompany someone who is a Blue Badge holder |
| Q3 How often do you use the Golders Hill Park accessible car park? | 2 or 3 times a month |
| Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) | Monday, Wednesday, Thursday |
| Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) | Lunch time, Afternoon, Evening |
| Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) | 1-2 hours |
| Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) | Spring, Summer, Autumn, Winter, All year round |

Golders Hill Park Accessible Parking Survey

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply)

Visiting Golders Hill Park,
Accessing Hampstead Heath
Accessing the Hill Garden and Pergola
Visiting Golders Hill Park café
Visiting the Gardens,
Visiting the Zoo or Butterfly House
Meeting friends and family
Other (please specify):
Outdoor pursuits

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **Yes**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Q12 What problems do you experience using Golders Hill Park accessible car park?

Availability of parking spaces
Non-Blue Badge holders parking there
Pedestrians and other Park users
Other (please specify):
Do cafe staff park in there?

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

By paying the staff to open the car park and not penalising blue badge holders at weekends. I was shocked that there is NO disabled parking at weekends when families including disabled people gather to have fun.

Golders Hill Park Accessible Parking Survey

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Why cant you just open the gates and let people park without making it so difficult (oh silly me you want to CHARGE for the parking)

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

That's the point it is not accessible to disabled people at weekends or bank holidays.

#26

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, June 30, 2019 9:15:03 PM
Last Modified: Sunday, June 30, 2019 9:19:54 PM
Time Spent: 00:04:51
IP Address: 86.133.63.147

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **Respondent skipped this question**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **Respondent skipped this question**

Q3 How often do you use the Golders Hill Park accessible car park? **Respondent skipped this question**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Respondent skipped this question**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **Respondent skipped this question**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **Yes**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Yes**

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park? **Yes**

Golders Hill Park Accessible Parking Survey

Q12 What problems do you experience using Golders Hill Park accessible car park?

Availability of parking spaces

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Respondent skipped this question

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Respondent skipped this question

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Respondent skipped this question

#27

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, July 11, 2019 4:47:35 PM
Last Modified: Thursday, July 11, 2019 4:48:34 PM
Time Spent: 00:00:59
IP Address: 81.103.72.89

Page 1

Q1 Do you currently use the Golders Hill Park accessible car park? **No**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I am a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? **Other (please specify):
0**

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Respondent skipped this question**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **Respondent skipped this question**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Page 2

Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **Respondent skipped this question**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Respondent skipped this question**

Golders Hill Park Accessible Parking Survey

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park?

Respondent skipped this question

Q12 What problems do you experience using Golders Hill Park accessible car park?

Respondent skipped this question

Page 3

Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Respondent skipped this question

Q14 One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone or online booking system or through a registered users' scheme. Do you have any views on these options?

Respondent skipped this question

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Respondent skipped this question

#28

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, July 13, 2019 12:11:07 PM
Last Modified: Saturday, July 13, 2019 12:12:24 PM
Time Spent: 00:01:17
IP Address: 85.211.236.102

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Q1 Do you currently use the Golders Hill Park accessible car park? **No**

Q2 Which best describes you as a user of the accessible car park? (please tick all that apply) **I am a Blue Badge holder**

Q3 How often do you use the Golders Hill Park accessible car park? Other (please specify):
didn't know about it

Q4 On which days do you usually use Golders Hill Park accessible car park?(please tick all that apply) **Respondent skipped this question**

Q5 When do you usually use the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Q6 How long do you usually stay when using the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

Q7 During which season(s) do you use the Golders Hill Park accessible car park?(please tick all that apply) **Respondent skipped this question**

Q8 What is the purpose of your visit when using the Golders Hill Park accessible car park? (please tick all that apply) **Respondent skipped this question**

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Q9 Do you currently use alternative parking facilities to visit Golders Hill Park? **Yes**

Q10 Would you use Golders Hill Park accessible car park if it was open at the weekend? **Respondent skipped this question**

Golders Hill Park Accessible Parking Survey

Q11 Do you currently experience any problems when using the Golders Hill Park accessible car park?

Respondent skipped this question

Q12 What problems do you experience using Golders Hill Park accessible car park?

Respondent skipped this question

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Q13 Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Respondent skipped this question

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Respondent skipped this question

Q15 Do you have any other comments about using the accessible car park at Golders Hill Park?

Respondent skipped this question